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Bib Data Sheet

CONFIRMATION NO. 8598

SERIAL NUMBER 09/751,303	FILING DATE 12/28/2000 RULE	CLASS 707	GROUP ART UNIT 2176	ATTORNEY DOCKET NO. 830078.401	
APPLICANTS Brian L. Sterling, Hoquiam, WA; Alex M. Johnson, Olympia, WA;					
** CONTINUING DATA ***** <i>JS</i> THIS APPLN CLAIMS BENEFIT OF 60/174,071 12/30/1999					
** FOREIGN APPLICATIONS ***** <i>JS</i>					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 02/14/2001					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and <i>JS</i> Acknowledged <i>JS</i> Examiner's Signature <i>JS</i> Initials <i>JS</i>		STATE OR COUNTRY WA	SHEETS DRAWING 10	TOTAL CLAIMS 10	INDEPENDENT CLAIMS 3
ADDRESS 00500					
TITLE Method and system for customer support					
FILING FEE RECEIVED 840	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		